

C A No. Applied For
Complaint No. 63/2026

In the matter of:

Shakuntala SinghComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. Shalabh Kumar, Chairman
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.R. Khan, Member (Technical)

Appearance:

1. Mr. I.U.H Siddiqi, Counsel for the complainant
2. Mr. R.S. Bisht, Ms. Monika Sharma, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of BYPL

ORDER

Date of Hearing: 23rd July, 2026
Date of Order: 31st July, 2026

Order Pronounced By:- Mr. S.R. Khan, Member (Technical)

1. The brief facts of the grievance are that the complainant has applied for new electricity connection vide request no. 8008050878 at premises no. 72, Bank Enclave, Laxmi Nagar, Delhi-110092, but application of the complainant for new electricity connection was rejected by OP on grounds of "Connection already Exists vide Meter No. 36189528 & Parking Affidavit Required".

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2. The respondent in its reply against the complaint of the complainant submitted that the complainant is seeking new domestic electricity connection of 08 KW at premises bearing no. 72, Third Floor, Bank Enclave, Laxmi Nagar, Delhi-110092 vide application no. 8008050878.

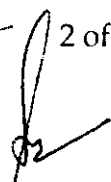
It is further submitted that based upon the site inspection report, an electricity connection already exists at the applied premises vide meter No. 36189528. Also parking affidavit is also required. It is further stated that there are four more electricity connections in the subject premises, one each on upper ground floor; first floor and second floor and one for common stairs area. OP further submitted that the second floor is duplex floor and the connection energized on second floor is also catering electricity to the so called third floor (For which the complainant has applied for separate electricity connection). It is established that the building is already electrified at multiple levels, and electricity supply is being availed for different portions of the same premises.

Reply further stated that as per Regulation 10(1)(vi) of the DERC (Supply Code and Performance Standards) Regulations 2017, separate electricity connection can be granted only where there exists a separate dwelling unit, which must be independent identifiable and have separate access and occupancy. In the present case, the inspection findings clearly establish that the building is a single integrated structure and the applied portion does not constitute an independent dwelling unit.

3. The complainant in its rejoinder denied the allegations stated by the respondent in its reply. Rejoinder further stated that the complainant applied for new electricity connection on Third Floor and there is no electricity connection on the said floor. That the connection bearing meter No. 36189528 is installed on the second floor of the premises.

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It is also stated that the applied premises has separate dwelling unit having separate kitchen, bathroom and separate entry. The parking affidavit was also submitted in the office of the O.P, however if O.P agrees to release the new connection of the complainant, she will submit the same again.

4. During the course of the argument both the parties were directed to conduct joint site visit and the complainant was directed to produce sanctioned building plan.
5. The site visit report submitted by O.P stated that the building structure is Parking + Four Floors. Second and Third Floor are duplex. Connection already exist at second floor bearing meter No. 36189528. Both the floors have separate kitchen, separate entry and separate bathrooms. The complainant also submitted sanctioned building plan.
6. Arguments of both the parties are heard.
7. The Forum has carefully considered the pleadings of the parties, the documents placed on record, the joint site inspection report, the sanctioned building plan submitted by the complainant and the submissions advanced during the course of hearing.

The complainant has sought directions for release of a new domestic electricity connection at the third floor of premises bearing No. 72, Bank Enclave, Laxmi Nagar, Delhi-110092. The respondent rejected the application on the grounds that an electricity connection already exists at the applied premises vide Meter No. 36189528 and that a parking affidavit was required.

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The respondent has submitted that the building consists of Parking + Four Floors and that the second and third floors form a duplex unit. It has been specifically contended that the electricity connection bearing Meter No. 36189528, installed on the second floor, is already catering electricity supply to the third floor. The respondent has further submitted that the building already has separate electricity connections for the upper ground floor, first floor, second floor and the common area, and that the applied premises does not constitute a separate independent dwelling unit in terms of Regulation 10(1)(vi) of the DERC (Supply Code and Performance Standards) Regulations, 2017.

Pursuant to the directions of the Forum, a joint site inspection was conducted. The site inspection report confirms that the building structure comprises Parking + Four Floors and that the second and third floors are duplex. The inspection further records that an electricity connection bearing Meter No. 36189528 already exists on the second floor. Although the inspection notes that the second and third floors have separate kitchens, separate bathrooms and separate entries, the report also establishes that both floors are part of a duplex unit. The sanctioned building plan produced by the complainant also indicates the duplex nature of the second and third floors.

The Forum is of the considered opinion that the mere existence of separate amenities such as kitchen, bathroom or entry is not by itself sufficient to entitle an applicant to a separate electricity connection where the premises forms part of a single integrated duplex unit that is already electrified through an existing electricity connection. The material available on record establishes that the existing electricity connection installed on the second floor is catering electricity supply to the third floor and that the duplex unit is already receiving electricity supply.

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Grant of another electricity connection in respect of the same already-electrified duplex unit would not be in consonance with Regulation 10(1)(vi) of the DERC (Supply Code and Performance Standards) Regulations, 2017, which contemplates grant of a separate connection only where there exists an independent and separately identifiable dwelling unit. In the facts and circumstances of the present case, the Forum is not satisfied that the complainant has established entitlement to an additional electricity connection for the third floor forming part of the existing duplex unit.

In view of the foregoing discussion, the Forum finds no illegality or arbitrariness in the action of the respondent in rejecting the complainant's application for a separate electricity connection.

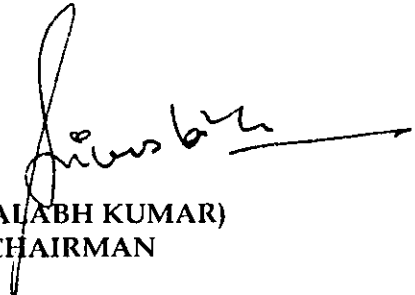
Accordingly, the complaint is dismissed. The respondent's decision rejecting the application for a new electricity connection is upheld.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(SHALABH KUMAR)
CHAIRMAN

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